

# CITY OF LAGUNA HILLS

## RESIDENTIAL STREETS MANAGEMENT POLICY



### Purpose:

The City Council, Traffic Commission, and staff of the City of Laguna Hills have developed this policy to provide guidance and uniform procedures to address resident concerns regarding traffic safety in our neighborhoods. We desire to resolve, to the extent feasible, our residents' concerns for residential street traffic safety issues. These issues will be documented and addressed through the use of available traffic engineering and police enforcement tools. The involvement of the neighborhood in fostering a consensus view of the issues and their resolution will be encouraged. Solutions to documented traffic safety issues will be addressed on an incremental basis from least to greatest actions as necessary to resolve the issue based upon traffic engineering practices.

### Policy:

#### I. INITIATING AN EVALUATION

The Traffic Engineering Staff shall initiate an evaluation of a traffic safety issue on a residential street when any of the following occurs:

- a. A resident has contacted City staff by telephone, letter, or e-mail. Residents are encouraged to utilize the City's website at [www.ci.laguna-hills.ca.us](http://www.ci.laguna-hills.ca.us) to access the Request Partner system to bring issues of concern to the staff's attention.
- b. A resident has addressed the City Council or Traffic Commission raising a traffic safety issue on a residential street.
- c. The Traffic Commission requests, or the City Council directs, an evaluation of a traffic safety issue on a residential street.
- d. The Staff observation of a traffic safety issue.

A single contact by a resident, with concurrence of the City's Traffic Engineer, is sufficient to initiate an evaluation of the stated concern. If the issue had previously been evaluated in the prior 18-month period, then the resident will be informed of the results of that previous evaluation. No